

Academic Year/course: 2023/24

29129 - Exploiting Human Resources

Syllabus Information

Academic year: 2023/24

Subject: 29129 - Exploiting Human Resources

Faculty / School: 177 - Escuela Universitaria de Turismo

Degree: 445 - Degree in Tourism

616 - Degree in Tourism

ECTS: 6.0 **Year:** 3

Semester: 445 - Second semester

616 - First semester **Subject type:** Compulsory

Module:

1. General information

The goal of the subject is that the student can have a basis to be part of management teams in tourism companies, and in any case, have a starting approach of all scientific disciplines that deal with the implications that the work entails. The subject delves into labor law, already studied in the second year, and incorporates knowledge about the history of labor relations and social psychology related to labor activity, in addition to anapproach to other scientific disciplines related to work.

{These approaches and goals arealigned with the following Sustainable Development Goals (SDGs) of the United Nations 2030 Agenda: goal 10: reducing inequalities, and goal 16: peace, justice and strong institutions, in such way that the acquisition of the learning results of the subject provides training and competence to contribute to some extent to their achievement.

2. Learning results

-Reflect on the role of Human Resources and the executive line in the generation of organizational capabilities that add value to the organization.

the company's activities are based on the development of human capital, in response to the strong demand for quality and efficiency in the tourism sector.

- Incorporate human resources management techniques applicable in the field of tourism and tourism services companies and organizations.
- Use the conceptual models and management tools presented during the term for the analysis of concrete experiences of the participants.

in relation to their work in the tourism sector.

3. Syllabus

UNIT 1.- INTRODUCTIONTO HUMAN RESOURCES. HISTORY.

UNIT 2.- JOB DESCRIPTION AND APPRAISALN AND VALUATION OF JOBS.

UNIT 3.- ORGANIZATIONAL COMPETENCIES.

UNIT 4.- THE SELECTION PROCESSN.

UNIT 5rEMUNERATION POLICY.

UNIT 6.- PERFORMANCE MANAGEMENT AND TRAININGPERFORMANCE MANAGEMENT AND TRAINING

UNIT 7.- JOB SATISFACTION. PREVENTION OF OCCUPATIONAL HAZARDS.

4. Academic activities

Attendance to theoretical classes: 45 hours. Attendance to practical classes: 15 hours.

Attendance to tutorials: 5 hours.
Conducting examinations: 7 hours.

Attendance at various activities (seminars, conferences, company visits): 5 hours. Autonomous work of the students (problems, preparation of cases, etc.): 73 hours.

5. Assessment system

CONTINUOUS ASSESSMENT: Knowledge will be assessed through objective tests. In order to be eligible for this type of assessment, active student participation in the classroom is essential.

AND EXTRAORDINARY CALL: Knowledge will be evaluated through objective tests.