Universidad Zaragoza

Academic Year/course: 2021/22

67508 - Evaluation of efficiency and quality in public policy

Syllabus Information

Academic Year: 2021/22
Subject: 67508 - Evaluation of efficiency and quality in public policy
Faculty / School: 109 - Facultad de Economía y Empresa
Degree: 523 - Master's in Sociology of Public and Social Policy
ECTS: 4.0
Year: 1
Semester: First semester
Subject Type: Optional
Module:

1. General information

2. Learning goals

3. Assessment (1st and 2nd call)

4. Methodology, learning tasks, syllabus and resources

4.1. Methodological overview

The methodology of this course is a combination of teachers' explanations and the review of the literature studies must work with. Each student must work on the proposed readings and prepare a commentary following the teacher's instructions. The work will be completed in class through the discussion of that text.

4.2. Learning tasks

The course includes the following learning tasks:

- Lectures: evaluation, efficiency and quality.
- Commentary on previous topics. Correction of these comments in class.
- Computer practices to work with programs that calculate the efficiency of organizations.

4.3. Syllabus

The course will address the following topics:

- Topic 1. Evaluation: Evaluation is understood as a part of the management process of the organizations and is deepened in the evaluation models of public policies.
- Topic 2. Efficiency: The main theories, contributions and tools for measuring the efficiency of organizations, the factors that influence economic efficiency and social efficiency.
- Topic 3. Quality: Models are studied to improve the quality of management of organizations.

4.4. Course planning and calendar

The coordinator of the Master's will provide the classroom calendar. Approximately, in each session there will be a theoretical explanation and a practical part, where readings are discussed or the practices of computer take place.

4.5. Bibliography and recommended resources

http://psfunizar10.unizar.es/br13/egAsignaturas.php?codigo=67508