

Academic Year/course: 2021/22

## 30264 - Electronic Commerce

### Syllabus Information

**Academic Year:** 2021/22

**Subject:** 30264 - Electronic Commerce

**Faculty / School:** 110 - Escuela de Ingeniería y Arquitectura  
326 - Escuela Universitaria Politécnica de Teruel

**Degree:** 439 - Bachelor's Degree in Informatics Engineering  
443 - Bachelor's Degree in Informatics Engineering

**ECTS:** 6.0

**Year:** 4

**Semester:** Second semester

**Subject Type:**

**Module:**

### 1. General information

### 2. Learning goals

### 3. Assessment (1st and 2nd call)

### 4. Methodology, learning tasks, syllabus and resources

#### 4.1. Methodological overview

The methodology to be used to achieve the proposed learning results are as follows:

- M1: Participative Lecture (30 hours). Presentation by the teacher of the main contents of the subject, combined with the active participation of students. This activity will take place in the classroom. This methodology, supported by the student personal work (M14) is designed to provide them with the theoretical bases of the subject content.
- M9: Laboratory practices (30 hours). The students will have practice sessions 2 hours each week. This activity will take place at the EINA Laboratory Practices 2.03 or 2.04 (subject to availability, "Ada Byron", building), while in the EUPT is TBC. The work will be carried out in small groups.
- M10: Tutoring. Time for personalized attention to students with the aim of reviewing and discussing the materials and topics presented in both theoretical and practical classes.
- M11: Evaluation (4 hours). Set of theoretical tests and/or reporting practices used for the evaluation of student progress. We can find more details in the section of evaluation activities

#### 4.2. Learning tasks

As described in the methodological presentation, the activities are divided into Lectures (30 hours) to be taught in the classroom and laboratory practice (30 hours) in which students can build their own business from scratch, applying the knowledge acquired in lectures. Complementarily, students have tutorial hours for consulting those personal doubts that have been able to emerge.

#### 4.3. Syllabus

**The course will address the following topics:**

##### 1. Introduction to Electronic Commerce

- 1.1. E-commerce History
- 1.2. E-commerce Features
  - 1.2.1. Advantages
  - 1.2.2. Disadvantages
- 1.3. Feasibility Researches

## **2. Domain Names**

## **3. Business Models**

- 3.1. Types of Business Models
- 3.2. Graphical Modeling of Business
  - 3.2.1. Schematic
  - 3.2.2. Value Chain
  - 3.2.3. Canvas
- 3.3. Patterns

## **4. Business Plans**

- 4.1. Idea Generation
- 4.2. Project Presentation
- 4.3. Strategic Feasibility
- 4.4. Commercial Feasibility
- 4.5. Technical Feasibility
- 4.6. Legal and Organizational Structure
- 4.7. Economic and Financial Analysis

## **5. Entrepreneurship**

- 5.1. Design
- 5.2. Strategies
- 5.3. Processes

## **6. Information Architectures**

- 6.1. Definition and Relevance of Information Architecture (IA)
- 6.2. Content Settings
- 6.3. Content Taggings
- 6.4. Browsing Systems
- 6.5. Search Systems

## **7. Usability**

- 7.1. Relevance of Usability
- 7.2. Usability criteria
- 7.3. Accessibility
- 7.4. User-Centered Design
- 7.5. Web Design Compilation

## **8. Web Projects Management**

## **9. Payment**

- 9.1. Current Problems
- 9.2. Environmental Features
- 9.3. Online Payments vs Offline Payments
- 9.4. Micropayments
- 9.5. Other Payment Schemes

## **10. Security**

- 10.1. Digital Certificates
- 10.2. SSL Protocol
- 10.3. Web Security

## **11. Online Advertising**

## **12. Web Analytics**

- 12.1. Introduction
- 12.2. Measurement Parameters
- 12.3. Goals

12.3.1. Conversions

12.3.2. Goals

12.3.3. Key Performance Indicator (KPI)

12.4. Analysis

### **13. Search Engine Optimization (SEO)**

### **14. Hardware Infrastructure for E-commerce**

### **15. Implementation of E-commerce Projects**

15.1. Hosting Models

15.2. Provider Selection

15.3. Buying Domains

15.4. Obtaining a Digital Certificate

### **16. Laws in E-commerce**

16.1. LOPD

16.2. LSSICE

16.3. Digital signature

### **Lab practices:**

This activity will be conducted in a computer classroom. It will include 15 sessions of 2 hours each. Students then present the results required for each of the practices.

### **4.4. Course planning and calendar**

The timing of the subject, will be defined by the center in the academic calendar of the corresponding course.

### **4.5. Bibliography and recommended resources**

EINA:

<http://psfunizar10.unizar.es/br13/egAsignaturas.php?codigo=30264&Identificador=15428>

EUPT:

<http://psfunizar10.unizar.es/br13/egAsignaturas.php?codigo=30264&Identificador=15479>