Universidad Zaragoza

67508 - Evaluation of efficiency and quality in public policy

Información del Plan Docente

Academic Year	2018/19
Subject	67508 - Evaluation of efficiency and quality in public policy
Faculty / School	109 - Facultad de Economía y Empresa
Degree	523 - Master's in Sociology of Public and Social Policy
ECTS	4.0
Year	1
Semester	Indeterminate
Subject Type	Optional
Module	---

1.General information

1.1.Aims of the course

1.2.Context and importance of this course in the degree

1.3.Recommendations to take this course

2.Learning goals

2.1.Competences

2.2.Learning goals

2.3.Importance of learning goals

3.Assessment (1st and 2nd call)

3.1.Assessment tasks (description of tasks, marking system and assessment criteria)

4.Methodology, learning tasks, syllabus and resources

4.1.Methodological overview

The methodology of this course is a combination of teachers' explanations and the review of the literature studies must work with. Each student must work on the proposed readings and prepare a commentary following the teacher's instructions. The work will be completed in class through the discussion of that text.

4.2.Learning tasks

The course includes the following learning tasks:

- Lectures: evaluation, efficiency and quality.

- Commentary on previous topics. Correction of these comments in class.
- Computer practices to work with programs that calculate the efficiency of organizations.

4.3.Syllabus

The course will address the following topics:

- Topic 1. Evaluation: Evaluation is understood as a part of the management process of the organizations and is deepened in the evaluation models of public policies.
- Topic 2. Efficiency: The main theories, contributions and tools for measuring the efficiency of organizations, the factors that influence economic efficiency and social efficiency.
- Topic 3. Quality: Models are studied to improve the quality of management of organizations.

4.4.Course planning and calendar

The coordinator of the Master's will provide the classroom calendar. Approximately, in each session there will be a theoretical explanation and a practical part, where readings are discussed or the practices of computer take place.

4.5.Bibliography and recommended resources