

61752 - Theoretical foundations of Marketing

Información del Plan Docente

Academic Year 2017/18

Faculty / School 109 - Facultad de Economía y Empresa

Degree 555 - Master's in Management, Strategy and Marketing

ECTS 6.0 **Year** 1

Semester First semester

Subject Type Compulsory

Module ---

- 1.General information
- 1.1.Introduction
- 1.2.Recommendations to take this course
- 1.3. Context and importance of this course in the degree
- 1.4. Activities and key dates
- 2.Learning goals
- 2.1.Learning goals
- 2.2.Importance of learning goals
- 3. Aims of the course and competences
- 3.1.Aims of the course
- 3.2.Competences
- 4.Assessment (1st and 2nd call)
- 4.1. Assessment tasks (description of tasks, marking system and assessment criteria)
- 5.Methodology, learning tasks, syllabus and resources
- 5.1.Methodological overview
- 5.2.Learning tasks
- 5.3.Syllabus

The course will address the following topics:



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- 1. Scientific bases of marketing
- 2. Paradigms, schools of thought and marketing research
- 3. Dissemination of knowledge and research
- 4. Recent contributions to the area of knowledge
- 5. Marketing focus on productivity
- 6. Co-creation of value
- 7. Analysis of business-customer relationships, and emotions and complaints management
- 8. Consumer responses to the new technologies

5.4. Course planning and calendar

5.5.Bibliography and recommended resources