

Información del Plan Docente

Academic Year	2017/18
Faculty / School	109 - Facultad de Economía y Empresa
Degree	450 - Degree in Marketing and Market Research
ECTS	5.0
Year	4
Semester	First semester
Subject Type	Optional
Module	---

1.General information**1.1.Introduction****1.2.Recommendations to take this course****1.3.Context and importance of this course in the degree****1.4.Activities and key dates****2.Learning goals****2.1.Learning goals****2.2.Importance of learning goals****3.Aims of the course and competences****3.1.Aims of the course****3.2.Competences****4.Assessment (1st and 2nd call)****4.1.Assessment tasks (description of tasks, marking system and assessment criteria)****5.Methodology, learning tasks, syllabus and resources****5.1.Methodological overview**

The learning process designed for this subject is based on the use of active methodologies that require student participation, by proposing and solving exercises and problems, developing and presenting papers, etc. Moreover, in the practices at the computer lab, the student will work with the computer autonomously following the guidelines given by the teacher in order to develop the skills and abilities required by the subject.

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5.2.Learning tasks

The program that is offered to the students to help them to achieve the expected results includes the following activities: 1 **Theoretical classes** , where the teacher will combine keynote sessions with the addition of active methodologies that encourage student participation and involvement in the development of the class. 2 **Practical classes in the computer lab** , where the teacher will propose exercises about the different applications that the student must learn to handle.

5.3.Syllabus

THEORETICAL PART 1. Introduction and fundamental concepts of ICT. 1.1 ICTs: Definition and historical evolution. 1.2 Data, information and knowledge. 1.3 ICT in marketing and communication. 2.3 Legitimate use of programs, data, information and productions in professional Marketing. Types of licenses. 2. Internet and Marketing. 2.1 Internet. Internet services. Internet threats. 2.2 Virtual communities. Challenges and risks. 2.3 Internet as a medium for business communication. Professional applications of social networks in the field of Marketing. 3. ICT and e-commerce. Quality criteria. 3.1 Traditional company versus online company. 3.2 Strategic use of ICT in Electronic Commerce. 3.3 Recommendations and good practices in the use of ICT. 3.4 Website. Quality criteria. 3.5 Web Visibility. Positioning. 4. Legal Framework: The Marketing, ICT and Data Protection. 4.1 Right to privacy. Protection of privacy and digital identity . 4.2 Organizational and technical measures to comply with the Data Protection Act Measures. **PRACTICAL PART** 1. Advanced use of the word processor. Its application in Marketing. * Styles. Automatic indexes. * Document formats. * Illustrations. * Bibliography. * Customized letters. 2. Treatment of numerical information. Professional use of spreadsheets. Application in the Marketing activity. * Data analysis, survey processing... 3. Using tools for creating digital presentations. Integration of multimedia content. 4. Image editing. 5. Design and creation of publications for Marketing. (Envelopes, labels , brochures...) . 6. Design and creation of forms. Analysis of results. 7. Contents publication on the web. 8. Tools for collaborative work .

5.4.Course planning and calendar

5.5.Bibliography and recommended resources