

Información del Plan Docente

Academic Year 2017/18

Faculty / School 109 - Facultad de Economía y Empresa

Degree 449 - Degree in Finance and Accounting

ECTS 6.0 **Year** 1

Semester First semester

Subject Type Basic Education

Module ---

- 1.General information
- 1.1.Introduction
- 1.2. Recommendations to take this course
- 1.3. Context and importance of this course in the degree
- 1.4. Activities and key dates
- 2.Learning goals
- 2.1.Learning goals
- 2.2.Importance of learning goals
- 3. Aims of the course and competences
- 3.1.Aims of the course
- 3.2.Competences
- 4.Assessment (1st and 2nd call)
- 4.1. Assessment tasks (description of tasks, marking system and assessment criteria)
- 5.Methodology, learning tasks, syllabus and resources
- 5.1. Methodological overview

The learning process designed for this course is based on a combination of theoretical lectures, teamwork, problem-solving activities and case studies, as well as the discussion of texts and papers.

5.2.Learning tasks

· ­Theoretical lectures: introduce the theoretical concepts together with real examples which facilitate the



- comprehension and application of these concepts.
- ­Troubleshooting and presentation of real problems and cases, elaboration and presentation of projects, discussion of current and emerging topics, essays and interactive activities. All these activities will be carried out both inside and outside the classroom, individually or in groups.
- ­Tutorials and/or seminars: the professors will supervise the projects carried out by the students, clarify their
 doubts about the theoretical and/or practical contents of the subject, and propose specific tasks in which the
 theoretical concepts will be put into practice.
- ­Independent work: this includes the study of the theoretical and practical contents, the resolution of practical exercises, the development of individual and/or in-group activities, the search for and analysis of information, among others.
- · ­ Evaluation activities.

5.3.Syllabus

UNIT 1. - ESSENTIALS OF MARKETING

- 1.1.- What is marketing?
- 1.2.- Marketing responsibilities and basic marketing concepts
- 1.3.- Strategic marketing orientations
- 1.4.- New marketing trends

UNIT 2 - ESSENTIALS OF CONSUMER BEHAVIOUR

- 2.1.- The concept and relevance of consumer behaviour
- 2.2.- Drivers of consumer buying behaviour
- 2.3.- The consumer decision-making process
- 2.4.- Marketing segmentation and positioning

UNIT 3 - PRODUCT DECISIONS

- 3.1.- Concept and classifications
- 3.2.- Product decisions
- 3.3.- Product portfolio management
- 3.4.- New product development



3.5.- Product life cycle

UNIT 4 - PRICING DECISIONS

- 4.1.- The concept and relevance of price
- 4.2.- Price as a marketing tool
- 4.3.- Pricing methods
- 4.4.- Pricing strategies

UNIT 5 - PLACE DECISIONS

- 5.1.- Retailing: concept
- 5.2.- Types and functions of channel members
- 5.3.- Retailing strategies
- 5.4.- Merchandising

UNIT 6 - MARKETING COMMUNICATIONS DECISIONS

- 6.1.- The concept of marketing communications
- 6.2.- Marketing communications mix

5.4. Course planning and calendar

5.5.Bibliography and recommended resources

[BB: Bibliografía básica / BC: Bibliografía complementaria]

- [BB] Fundamentos de marketing / Miguel Santesmases Mestre...[et al.] . Madrid : Pirámide, [2011]
- [BB] Introducción al marketing / Gary Armstrong ... [et al.] . 3ª ed. Madrid : Pearson Education, D.L. 2011
- [BB] Kotler, Philip. Dirección de marketing / Philip Kotler, Kevin Lane Keller; traducción, Leticia Esther Pineda Ayala, Lourdes Amador Araujo; revisión técnica, Javier Cervantes González. 15ª ed. México: Pearson Educación, 2016
- [BB] Kotler, Philip. Fundamentos de marketing / Philip Kotler, Gary Armstrong . 11ª ed. México : Pearson educación,



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- [BC] Lambin, Jean-Jacques. Marketing estratégico / Jean Jacques Lambin ; [traducción Mark Cedillo ; revisión técnica Jaime Rivera] Pozuelo de Alarcón (Madrid) : Esic, 2003
- [BC] Santesmases Mestre, Miguel : Marketing : conceptos y estrategias / Miguel Santesmases Mestre . 6ª ed. Madrid : Pirámide, 2012